Accessibility at North Cadbury Court

Please find below further information about physical access, communication, and support services for guests with neurodivergence, physical disabilities or any other accessibility needs when visiting North Cadbury Court.

* **Step-free access:** Access to the front door and out into the gardens is serviced with ramps.
* **Bedrooms:** Mary’s Room is fully accessible from the lift with a large shower with grab rails, a toilet support and a lower bed. No ground floor bedroom
* **Any local accessible accommodation -** Travelodge
* **Door widths:** Entrances and corridors are wide enough for wheelchair users.
* **Accessible toilets:** Toilet located on the ground floor with folding toilet support and adequate space for a wheelchair
* **Clear pathways:** Corridors and pathways are free of obstructions.
* **Accessible parking:** Designated parking spaces can be allocated for disabled attendees in the main car park – drop off is available at the front door.
* **Lifts:** We have a lift suitable for wheelchairs, the internal measurement is 83cm x 125cm There is no audio/visual announcement system in the lift.
* **Website:** For guests who wish to gain prior knowledge of the venue, please see our full 3D tour here[**3D Tour of North Cadbury Court**](https://my.matterport.com/show/?m=DztMMxm4WEs)
* **Quiet areas:** There is a playroom on the first floor, or a seating area by the treatment rooms for guests to find a quiet environment.
* **Children:** Our playroom has sensory bag and PECS cards for children
* **Service animals:** Service animals are permitted
* **Hearing loops:** North Cadbury Court does not have hearing loops
* **Swimming pool:** This is not equipped for disabled users. There is a outdoor ramp into the pool area and a rail down the steps into the pool.
* **Coach Houses:** not currently accessible for wheelchairs
* **Flexible approach:** North Cadbury Court is prepared to make reasonable adjustments to accommodate individual needs.